



Jay County REMC

A Touchstone Energy® Cooperative 

**484 S 200 W
P.O. Box 904, Portland, IN 47371**

PHONE NUMBERS & HOURS

Local (260) 726-7121
Toll Free (800) 835-7362
Fax (260) 726-6240
E-mail remc@JayREMC.com
Web Site www.JayREMC.com

To report an outage or emergency

Call (260) 726-7121 or
(800) TEL-REMC (835-7362)

24 hours a day, 7 days a week

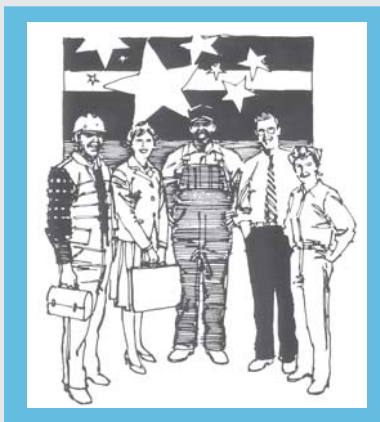
Be ready to provide the following information:

1. Name under which the electric service is listed.
2. Map location number.
3. Your phone number in case we need to call you back.
4. The type of problem you are experiencing, e.g., flickering lights, complete power outage, etc.
5. Hang up when all information has been recorded — other members may be trying to contact the REMC, too.

**Office hours: 8 a.m.-4:30 p.m.
Monday-Friday**

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**Jay County REMC
will be closed
Monday, Sept. 6, to
celebrate Labor Day**

Free Automatic Payment Plan now available

The Automatic Payment Plan (APP) is a service that draws funds from your checking or savings account to pay your monthly electric bill.

The payment is made automatically each month. This service is available to any customer, including those enrolled in the budget billing plan. There is no charge for this service from Jay County REMC or your financial institution.

Once you are enrolled in the APP, you will receive a bill each month that says, "Bank draft do not pay." We will withdraw payments from your account one to three days prior to the due date on your bill.

If you are interested in the APP, fill out the authorization form below and **attach a check marked "VOID," or a deposit slip** from your bank account. Mail these items to Jay County REMC at P.O. Box 904, Portland, IN 47371.

The enrollment process may take approximately two billing cycles to complete. Meter readings are still required. Please read your meter and send or phone reading to the REMC by the 5th of each month.

If you have questions concerning the Automatic Payment Plan, contact Carla Sibery, billing coordinator, at (260) 726-7121 or (800) 835-7362.

Authorization for enrollment in the Automatic Payment Plan

Name _____

Address _____

City _____ State _____ Zip Code _____

Phone no. () _____ Jay County REMC Account No. _____

Your Financial Institution _____

Account No. _____ Checking _____ Savings _____

I authorize Jay County REMC to draw monthly bank drafts on my account shown above for the payment of my monthly electric bill. I understand that I can discontinue my participation in the APP by notifying Jay County REMC in writing. Both Jay County REMC and my financial institution may also terminate this agreement with 10 days written notice. I understand that Jay County REMC reserves the right to limit participation in the APP to customers whose accounts are in good standing.

Signature _____ Date _____

Home Energy Seminar

To be held at

Jay County REMC

Oct. 19

Two sessions: 10 a.m. and 6 p.m.

- Building a new home?
- Upgrading your heating and cooling system?

**This free seminar is for you! Food, door prizes and more!
More details will be in the October issue of *Electric Consumer*. Please
RSVP to (260) 726-7121 or (800) 835-7362**



SPOTLIGHT ON BUSINESS

P and D Auto: Cars from Starrs

by Cindy Denney

There are many events in life that are terrifying, yet exciting: weddings, roller coaster rides, and Miranda Denney getting her learner's permit. Buying a car can also be a terrifying yet exciting event. Duane and Patty Starr of P and D Auto can guarantee to take the terror out of this event, leaving you driving away excited in a used vehicle with low mileage.

Jay County REMC members Patty and Duane Starr started P and D Auto over 25 years ago. This September they will be celebrating four years at their current location next to the Jay County REMC, which is also a hop, skip and a jump from the Jay County High School. They deal exclusively in insurance cars. Insurance cars are cars that have been wrecked or stolen. When a car is stolen the owner is given a rental car to drive. If the car is not recovered in 30 days then the insurance company writes the car owner a check for the stolen car. When the car is found the insurance company will sell the car to businesses like P and D Auto. "I feel the chance of obtaining a quality car is better with insurance cars than other used cars on the market," Duane Starr said.

"I know why my cars are on the market," said Duane. P and D Auto specializes in clean, low mileage cars that, had they been newer, would have been repaired and not totaled. Not all cars are totaled strictly from the damage assessed to them. There are several factors, such as rental car costs and delays in the availability of parts that may cause an insurance company to total a car.

P and D Auto currently uses four experienced body shops to repair the cars. Many of the cars handled are "theft recovery" vehicles with minor or no damage. Only original manufacturers or used parts are used to repair the cars.

Duane prefers to purchase General Motor Vehicles. P and D offers a 30 to 60 day limited warranty on all cars. If you are looking for a particular vehicle Duane and Patty will try to find you the vehicle of your choice. Occasionally people will call to find a specific car that they



Patty and Duane Starr show Miranda Denney her first car.

are wanting to fix up themselves. "Internet has changed the business quite a bit," said Patty Starr, co-owner and bookkeeper for P and D Auto Sales.

Don't expect to see a big tax sale or end of the month sale. P and D Auto is known for its no hype, no gimmick sales technique. They talk openly about their cars and inform the buyer of what repairs have been made to the car being considered for purchase. The typical price range of the vehicles on the lot is between \$3,500 and \$10,000.

I remember my first car. It was a 1964 Nova Classic. I loved that car. I am sure if I wanted Duane to he could find this Classic Nova for Miranda. Chances are she would prefer the Grand Am that is on the lot at P and D. Hopefully, when Miranda gets her first car she will look back with fond memories and say "I loved that car and I got a great deal at P and D Auto."

"We keep extremely busy with repeat customers that family members refer to us, a lot of new customers have been referrals," said Patty.

Do you want a great deal on a car? Get a car from a star – Patty and Duane Starr, that is – if you want to increase the excitement level associated with buying a used car. The hours for P



Cars from Starrs can be found where this sign is located.

and D Auto are Monday through Friday, 9 a.m. to 5:30 p.m., and Saturday, 9 a.m. to 2 p.m. Other times are by appointment. Just call 260-726-9039 to schedule that appointment. P and D Auto is located at 1966 W. State Road 67, I know Miranda will be excited about getting her first car, but the rest of the world will be terrified. What an event!

Cindy Denney is director of marketing and customer services for Jay County REMC.

Driving tips

Driving can be very stressful. Having two teenaged drivers is extremely stressful.

When Miranda gets behind the wheel this year for the first time I will make sure she understands the importance of driving safely. Here are a few important driving safety tips for teenagers.

- Wear your seat belt. Make sure your passengers do as well.
- Obey the speed limit. Excess speed is one of the main causes of teenage accidents.
- Be a defensive driver, not an offensive driver.
- Have a flat tire plan. Make sure you have a spare and the

correct tools in your trunk for changing flats. (Even if you have an AAA card, you should still know how to change a tire.)

- Make sure your radio is at a reasonable volume. If the volume is too loud, you could miss audio cues outside your car, such as horns and sirens.

- Don't drink and drive, and don't ride with anyone who has been drinking. Make a plan with your family in case you are unable to drive due to excessive drinking.

- Don't talk on a cell phone while driving! Park when you use your phone. — **Cindy Denney**



When they go back to school...

**Give them
an 800 number**
and say goodbye
to expensive
long distance charges.

Connect
with your
kids.

6.5¢ for all IN-STATE and STATE-TO-STATE CALLS!

Now you can call your kids... or your kids can call you... for one low rate of 6.5¢ per minute anywhere, anytime within the continental United States. This includes both in-state and out-of-state calling! We've made it simple to save *and* stay in touch, our program includes:

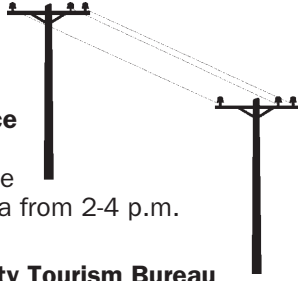
- **6.5¢* a minute anytime**, anywhere in the continental U.S.[†]
- NO cost to join. NO monthly minimum. NO hidden charges.
- Toll-free number for the **same low 6.5¢* a minute rate.**
- Calling Card at 9.5¢ a minute, plus low international rates.
- Business or residential.
- You don't have to be a Jay County member to sign-up.

Sign up today! **1 888 610-4529**



* Taxes and other regulatory charges not included. † US calling excludes Alaska & Hawaii. Certain restrictions may apply. Please call for details. In participation with 

SIDE LINES



Courtesy of Berne Chamber of Commerce

Sept. 19, Blue Grass Jams, Limberlost State Historic Site in Geneva from 2-4 p.m.
Info: 260-368-7428.

Courtesy of Jay County Tourism Bureau

Sept. 10-12, Bryant Loblolly Days. Family fun, car show, food, homemade crafts, live entertainment, parade. Main Street, no admission charge. Info: Kathy Davidson, 260-997-6476.

Sept. 11, Museum of the Soldier: Chicken barbeque. Info: Betty Williamson 260-726-4816.

Sept. 18, Jay County Gospel Fest, Jay County Fairgrounds. Family fun, five-six gospel groups, clowns, face painting and balloons. Food vendors, cake walk and bless the bike! Info: 260-726-3366.

Sept. 25-26, Balbec Days, Pennville. Homemade food, flea market, garden tractor pulls. Site of historic Underground Railroad cabin. Info: Kay 260-731-7786

Courtesy of Winchester Chamber of Commerce

Sept. 6-7, Farmland Daze in Historic Farmland. Info: 765-468-6467

Sept. 9, Randolph County Adult Literacy Annual Adult Spelling Bee, Willard School. Info: 765-584-1878.

Sept. 30, Business After Hours. 5-6 p.m. at Mutual Federal Savings and Loan, 110 W. Pearl St., Winchester. Get together for businesses to get to know each other better and the public to get to know our local businesses. Info: 765-584-3731.

Commitment to Community

Jay County REMC employees Missy May, Dwayne Muhlenkamp, Jason Haggard and Nathan Myers judged 4-H electrical projects at the Jay County Fairgrounds.

Jay County REMC employees Nathan Myers, Lynn Pinkerton, Mark Arnold, Missy May, Vicki Leonard, John Nill, Ron Laux, Carla Sibery, and Cindy Denney manned the REMC/TWN booth at the Jay County Fair. The REMC was promoting the long distance service and the new Marathon water heater. Thanks to the employee volunteers in promoting our commitment to community.

Congratulations

The Jay County REMC Go-Kart team finished 4th place overall in the American Red Go-Kart Grand Prix. The Go-Kart races help to raise funds for Disaster Relief of American Red Cross. The Hoosier Heartland Chapter of the American Red Cross has been serving residents of East Central Indiana for over 85 years. Extending a helping hand to offer relief to victims of disaster, keeping military families connected through their emergency communications network, empowering people to save lives through CPR, first aid, AED, water safety and babysitting training, and collecting blood that is needed 365 days a year.

James Bailey Sr. of Geneva was the winner of the \$50 cash drawing. Look for you chance to win \$50 in **Electric Consumer**.

Paul Cavanaugh of Portland won the V-tech cordless telephone at the REMC's booth at the Jay County Fair.

Energy saving tip of the month

Warm air leaking into your home during the summer and out of your home during the winter can waste a substantial portion of your energy dollars. One of the quickest dollar-saving tasks you can do is caulk, seal, and weatherstrip all seams, cracks, and openings to the outside. You can save 10 percent or more on your energy bill by reducing the air leaks in your home.

Salute to electric employees

The first Monday in September has been set aside to honor the labor force in the United States. They are the people who are working to keep this nation a formidable business power. The Jay County REMC would like to take this time to thank the workforce for the effort they put into to assuring quality and service in the United States. A special thank you for the fine employees of the Jay County REMC. They not only work hard at the REMC but they work hard for their families and their community. A special salute to our hard working troops overseas defending our nation.

Thank you and keep up the great work!

Mark Arnold, business manager
Hildy Bantz, cost accountant
Phillip Cowan, journeyman/lineman
Cindy Denney, director of marketing and customer services
Ron Fields, journeyman/lineman
Rose Gregory, cashier
Jason Haggard, journeyman/lineman
Jim Hartvig, journeyman/lineman
Ron Laux, journeyman/lineman
Vicki Leonard, accounts receivable
Missy May, operations coordinator
Phil Miller, meterman/purchasing agent
Duane Monroe, apprentice
Dwayne Muhlenkamp, operations superintendent
Nathan Myers, groundsman
John Nill, president/CEO
Lynn Pinkerton, membership coordinator
Carla Sibery, billing coordinator
Phil Strait, journeyman/lineman

Working safely on the job is a matter of life and death. Making sure you have read and understand your company's safety policy and procedures will assist in performing your job in a safe and efficient manner. The United States has the best workforce in the world. Have a fun, great and safe Labor Day.

\$50 monthly drawing for bills dated Sept. 20 and paid by Sept. 30.

NAME: _____

ACCOUNT NO.: _____

ADDRESS: _____

PHONE NO.: _____

Note: To be eligible for the drawing, your coupon and payment must be in the office by 4:30 p.m. on the last working day of the month.

CO-OP NOTES

Important dates

Electric bills due the 5th of every month.
Read meter on the 20th of every month.

\$50 cash drawing winner

The \$50 cash drawing winner for the month of July was James Bailey Sr. of Geneva. Congratulations from Jay County REMC.

Please note

Jay County REMC is now accepting Visa, MasterCard and debit cards for bill payments.

